Employment Opportunity

Position: UX Designer
Location: Data Service Center
Work Year: 12 Months
Closing Date: September 13, 2019
Start Date: As soon as possible
Compensation: $75,000 – $85,000 depending on experience

Company Overview
The Data Service Center (DSC) is a public non-profit agency who assists and supports Delaware’s education community by developing user-friendly web-based products designed to improve student outcomes through meaningful access to student and administrative data.

Job Summary
We are looking for a talented UX Designer to assist us in developing intuitive and cohesive user interface designs for our products. The ideal candidate will have experience in creating enticing designs for a diverse population of users that help to increase efficiency and productivity and aid in data driven decision making. The candidate will help to reimagine many of DSC’s current products.

Key Responsibilities
• Understand product specifications and user psychology
• Conduct concept and usability testing and gather feedback
• Create personas through user research and data
• Define the right interaction model and evaluate its success
• Develop flow diagrams, wireframes and prototypes around customer needs
• Find creative ways to solve UX problems (e.g. usability, findability)
• Communicate design ideas and prototypes to product leads and developers
• Keep abreast of competitor products and industry trends

Skills and Abilities
• Proven experience as a UX Designer, UI Designer or similar
• Strong portfolio of design projects
• Background in project management and research preferred
• Familiarity with interaction design and information architecture
• Proficient in design software (e.g. Adobe XD)
• Strong problem-solving skills
• Excellent interpersonal skills to effectively work with both DSC support and technical staff
• Experience designing for WCAG 2.0 AA

Required Qualifications
• Bachelor’s degree and minimum of 2 years technical experience in user interface, user experience and/or interactive design
• In lieu of degree, a minimum of 5 years technical experience demonstrating a strong portfolio in UX/US design
• Experience with Agile product development

Application Process
Interested candidates may send a letter of interest and resume to Katey Semmel (ksemmel@dataservice.org) by September 20, 2019.

The Data Service Center is an Equal Opportunity Employer that will not discriminate against any person regardless of race, creed, color, national origin, ancestry, affection or sexual orientation, age, sex, marital status, familial status, religion, atypical hereditary cellular or blood trait, genetic information, disability or liability for service in the Armed Forces of the United States, and is committed to Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act.